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Flood Insurance Standards for Correspondent Lenders

Truist Bank (Truist) updates and clarifies standards around flood zone requirements.

Effective Dates

Effective for existing and new loan applications on or after November 3, 2023.

Background Information

Under FEMA’s Risk Rating 2.0, premium rates are no longer determined by the Special Flood Hazard Area (SFHA) zone designation in which the property is located, and the zone designation is no longer included on the declarations page for NFIP Flood Insurance Policies. As a result, lenders are no longer required to resolve flood insurance zone discrepancies.

Bulletin Details

Hazard and Flood Insurance Standard

Truist updates the standard to remove the requirement to resolve discrepancies and add updated expectations which sync with FEMA’s Risk Rating 2.0, specifically to alleviate the need for resolving discrepancies between the insurance policy and the SFHD. In addition, Truist clarifies the standard to remove the requirement that standards included apply to Key Loan programs only.

Before and After Matrix

[Click here](#) to see the before and after matrix that provides a detailed overview of all standard revisions.

Revised Material

Click [Hazard and Flood Insurance Standard](#) to review the revised product materials.

Former Standards

See the before and after matrix provided in the Bulletin Details section of this bulletin to access the former standards.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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