

Product Release

Information for Correspondent Lenders of Truist Bank
September 17, 2021 • COR21-050



Alert

Update

Reminder

Clarification

Training
Information

Preview

Publication of Mandatory Delivery Program Guide

Truist Bank (Truist) is pleased to announce the publication of the Mandatory Delivery Program Guide for eligible Correspondent Lenders.

Effective Dates

No new effective date.

Background Information

Truist continuously looks for opportunities to improve service and the delivery of information to our clients. With this update, we publish the Mandatory Delivery Program Guide to the *Correspondent Seller Guide*.

Bulletin Details

For eligible Correspondent Lenders, the Mandatory Delivery Guide is now available in the *Correspondent Seller Guide*.

Revised Materials

Click [Mandatory Delivery Program Guide](#) to review the new product materials.

Former Guidelines

Previously, *Correspondent Seller Guide* did not include the Mandatory Delivery Program Guide.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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