

Alert

Update

Reminder

Clarification

Training
Information

Preview

Correspondent Seller Guide Updates

Truist Bank (Truist) revises specific sections of the *Correspondent Seller Guide* to ensure accurate guidance is provided to Correspondent Lenders.

Effective Dates

Effective immediately.

Background Information

Due to organizational changes, Truist is updating specific sections of the *Correspondent Seller Guide*.

Bulletin Details

Updates to the Correspondent Seller Guide

Truist is updating the following information in the *Correspondent Seller Guide*:

- Contact information
- Mailcodes
- Removal of a specific automated underwriting fee that is no longer applicable
- Correcting the term “surepay” to “autodraft”

Former Standards

Previously, lenders were provided contact information and mailcodes that have changed, in addition to Correspondent lenders being instructed that two automated underwriting fees would be charged.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relations Coordinator	Specific questions on applying this procedure to specific loan files. Contact Correspondent Relations Coordinators at 800.382.2111, Option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

This information is for use by mortgage professionals only and should not be distributed to or used by consumers or other third parties. This is not for solicitation of sales. Information is accurate as of date of posting and is subject to change without current product details and lending procedure. Truist Bank does not guarantee or assume liability for any third-party products or services. Truist Bank is an Equal Housing Lender. ©2020 Truist Financial Corporation. All rights reserved.